

MUSIC & TOURING

PRIVATE AVIATION SOLUTIONS FOR
ALL YOUR MUSIC TRAVEL NEEDS



 **AIR PARTNER**
A WHEELS UP COMPANY

Empowering you with our expertise.

Trusted by the industry since 1961, and now part of the Wheels Up family, we use our expertise for making your project a success with the most comprehensive flight solutions around. We oversee all the details to ensure even the most complex itineraries run as smoothly as you imagine.

- Audited to ISO:9001:2015 standard demonstrating to Quality Management Systems that surpasses industry standards
- Unrivalled in-house safety expertise with our industry-leading Services division
- 2,000+ aviation professionals
- In-house 24/7 global flight operations centre



24 office locations globally

EUROPE London | Gatwick | Bracknell | Doncaster | Paris | Cologne | Milan

UNITED STATES New York, NY | Seattle, WA | Cincinnati, OH | Shelton, CT | Denver, CO | Dallas, TX | Atlanta, GA

Fort Lauderdale, FL | Columbus, OH | Phoenix, AZ | Los Angeles, CA | Houston, TX | Washington, D.C.

MIDDLE EAST Istanbul | Beirut | Dubai **ASIA** Singapore

Who we are.

We are a global aviation services group providing aircraft charter solutions to the music and touring sector as well as commerce, governments and private individuals across the world.

- With over 60 years of experience, we are committed to putting our customers first, to deliver tailored solutions that go above and beyond.
- A full in-house 24/7 flight operations centre providing clients with instant access to our services all year round.
- Part of the Wheels Up family – 1,250+ safety-vetted and verified partner aircraft.
- Over 2,000 aviation professionals in 24 locations worldwide.

We offer a unique breadth of aviation services to deliver seamless solutions that are tailored precisely to you or your business.

GROUP CHARTER | PRIVATE JETS | CARGO





Private jets.

Discover a suite of private jet services that are tailored to suit your every need, anywhere in the world, whether you're flying artists, crew or scheduling a multi-leg itinerary.

Our aviation consultants will provide you with the best solution for your journeys, from either on demand charter, a membership programme, or a custom proposal. We charter all types of private jets, executive airliners and helicopters, including smaller aircraft for artists and larger airliners for entourages and specialised equipment.

For over 60 years we've worked with every kind of industry including multi-national corporations, governments and royalty. **Rest assured you're in experienced hands.**

Our bespoke solutions for the music and touring industry include last minute schedule changes, chartering of VIPs, and use of smaller airports closer to venues.

ON DEMAND

The freedom to choose your aircraft on your terms, offering access to over 7,000 aircraft for individuals and smaller groups of up to 19. Pay as you fly with the benefit of live market pricing and no onward commitment.

JETCARD

Our membership programme offers a wealth of benefits that delivers value and consistency for businesses and individuals.

Enjoy a bespoke luxury service experience with extra peace of mind, guaranteed availability, free cancellation and fixed pricing.

CUSTOM PROPOSAL

We understand that your flight request may call for additional bespoke requirements. We will harness all the benefits of our services to provide you with a tailored solution that meets your business and personal needs.

Group charter.

For groups of 19 and above, we provide tailored aircraft charter solutions that match your requirements, no matter the destination.

Every group is unique and we will work with you to ensure that your charter flight is a success.

Our experience across every industry, and access to a wide variety of aircraft, ranging from 19 - 400 seats, delivers an end-to-end service that ensures the smooth running of your flights.

Organise your group so they arrive together, refreshed, and ready for action. Enjoy the flexibility of transporting more luggage and equipment with your group, and access private terminals unavailable to scheduled services, located closer to your venue.

MUSIC & TOURING | TV & FILM | SPORT | EVENTS | OIL & GAS | GOVERNMENT
AUTOMOTIVE | CORPORATE | TOUR OPERATORS | CRUISE COMPANIES



Cargo charter.

Our services range from the movement of small items through a hand carry, on-board courier all the way to carrying crew equipment and staging equipment in the hold.

- Whatever the size or weight, our cargo charter or hand-carry services will deliver on time.
- With real-time tracking, you are always in control of your delivery when time is of the essence.
- We work with you to find the best cargo charter solution, offering you the flexibility of full or part-charter with access to any kind of aircraft.
- Our team has a full understanding of the necessary carnet document requirements. Transport your equipment safely and avoid possible custom delays.

HAND CARRY OBC | HEAVY & OUTSIZED | HIGH VALUE & SECURE
AOG | TIME CRITICAL | EXPRESS AIR CARGO | GROUND TRANSPORT
ANIMAL TRANSPORTATION | HUMANITARIAN AID | DANGEROUS GOODS



Why choose to charter?

Aircraft charter offers you an array of benefits, including:

- 1** The flexibility to fly to your own schedule, with an Account Manager looking after all the details.
- 2** Access to more airports closer to your destinations through our global network.
- 3** Personalised service that works with your budget to provide aircraft options.
- 4** All of your flights are supported by our 24/7 operations team.
- 5** Bespoke branding options, to make your journey a memorable occasion.





How we can help.

Our air charter experts bring a wealth of opportunity for making the most of each and every trip.

CUSTOMISE YOUR FLIGHTS

Whether you're chartering for a one-off event or multi-city world tour, we work closely with you to deliver your exact requirements. From the moment you arrive at the airport we can provide a tailor-made and branded experience, arranged to meet your schedule.

A private airport terminal with VIP lounges, branded check-in desks and transporting hold luggage plus additional stage equipment are a few options we can explore to meet your needs. Bespoke catering with your choice of menu and drinks can be arranged in the lounge or on board the aircraft.

COORDINATE YOUR TIMINGS

Timing is everything, especially when planning for large groups. Whether it's a quick trip or a series of flights over an extended period, you can rely on our skilled logistics.

Often we assist companies with complex travel arrangements where groups may be coming from multiple destinations to arrive at the same time.

SHOWCASE YOUR BRAND

Elevate your brand during your flight through our detailed branding options:

- Branding to the exterior of the aircraft
- Customised headrest covers
- Bespoke in-flight entertainment
- Branded aircraft decals
- Aircraft amenity packs
- Branded catering options, cupcakes, chocolates or personalised drinks

Your dedicated Account Manager would be happy to discuss full details of branding options and help bring your ideas to life.

Your talent.

Our bespoke flight solutions meet the requirements of all performing professionals.

ARTISTS / BANDS / TOURS

- Ultimate privacy and discretion
- Bespoke solutions to accommodate equipment, principal and entourage
- Experienced carriers who understand the unique requirements of VIPs
- Dedicated aircraft for the duration of the tour
- Ad-hoc charter for one-off events
- Work closely with tour manager to secure aircraft months in advance of the tour
- Time sensitive last minute changes
- Ability to fly into airports out of hours to better suit itinerary

DJs

- Private jet and helicopter shuttles to remote locations
- Point to point destinations making use of smaller airports
- Private terminals for increased efficiency and discretion
- Secure ramp access allowing vehicles to drive up to the aircraft door
- Our dedicated Cargo team can organise specialised production equipment to travel separately

ORCHESTRAS

- Fly anywhere in the world to your schedule
- Dedicated aircraft for principal / soloist or VIP through our Private Jets team
- Explore cost-effective solutions with our Group Charter team
- Comfortably accommodate musicians and valuable instruments
- Secure instruments safely in the cabin with the musician, or transport separately via a dedicated aircraft charter arranged by our Cargo team





Case study.

On behalf of an international superstar, we flew the artist and her entourage for a multi-leg world tour.

- Multiple legs between Africa, Europe and the Middle East
- Two Boeing 737s were utilised to minimise any delays and deliver flexibility to accommodate last-minute changes
- **Plane A** - 30 VIPs including the artist's close family and entourage, plus all personal luggage
- **Plane B** - 60 passengers, including dancers, audio crew and backing singers, plus support staff equipment and luggage (1.2 tonnes)
- Private terminals and lounges where available
- Exclusive check-in and airport representatives
- Cargo delivered directly to the aircraft
- Dedicated cabin crew for the duration of the tour
- Bespoke catering was arranged, with meals themed to the destination and specific dietary requirements adhered to
- Air Partner representative oversaw all aspects of the charter to provide support to our client.

Safety and permissions.

Ensure you work with an experienced, reliable partner who is trusted within the industry.

SAFETY

We continue to set the benchmark for safety in aviation which is why our Quality Management System far exceeds industry standards.

AIRCRAFT COMPLIANCE

Safety is of the utmost importance and ensuring your aircraft and crew are compliant with regulations is key. Air Partner's Compliance Department check all documents and insurance for each carrier.

Two pilots, two engines is a critical element of our procurement.

In-house Ops: 24/7/365.

Available round the clock for requests and support, our dedicated in-house Operations team are a valuable extension to every charter we arrange, which is unrivalled in the industry.

FLIGHT WATCH & MOVEMENTS

The team provides live departure and arrival messages directly to our customers on every flight.

MONITORING & SUPPORTING

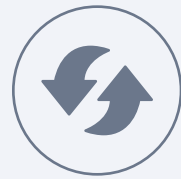
Our highly experienced Aviation Support Specialists monitor all aspects of your flight including weather, slots, permits and industrial action. Should an unexpected issue arise, our aim is to know about this ahead of time to react proactively.



Taking responsibility.

Environmental concerns continue to present a significant challenge for the aviation industry and, as a business, we are on a journey to reduce our emissions through our Environmental, Social and Governance (ESG) Strategy.

As such, for every flight you book with us, offsetting your carbon emissions is automatically included to allow for you or your business to reduce harm caused by flying.



Working with Climate and Sustainable Development experts Climate Impact Partners, with every flight booked with us, your emissions are offset and the funding is used to support projects that not only cut carbon, but also alleviate poverty and improve lives.



We know that our customers are increasingly aware of climate change, many of whom are being more mindful of their impact on their environment, and about when and how often they travel, whether for business or leisure.



The projects being supported have been selected to provide a combination of the highest quality emission reductions, whilst also delivering the most sustainable impact.

How it works.

1

WHEN YOU BOOK YOUR FLIGHT

With every flight you book with us, offsetting your carbon emissions is included, to allow for you or your business to give back to the planet.

2

WE'LL DO THE CALCULATION

Your dedicated Account Manager will calculate the emissions based on the variables of your flight – the duration and the aircraft category.

3

SEAMLESS PAYMENT

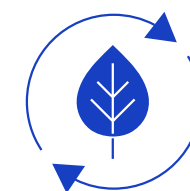
Your carbon offsetting payment is included in the cost of your flight. This will be listed as "Carbon Offsetting".

4

YOU'RE READY TO OFFSET

Climate Impact Partners will then offset these emissions through projects that cut carbon and improve lives.

For a full list of frequently asked questions, visit airpartner.com/carbon-offsetting



AIR PARTNER
Carbon Offset





AIR PARTNER
A WHEELS UP COMPANY

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